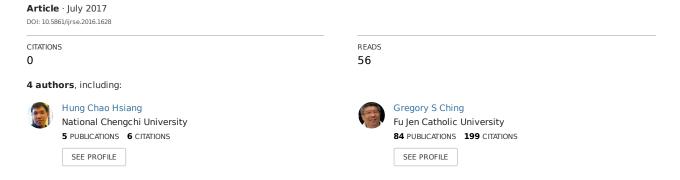
Evaluating the educational outcome gains of students enrolled in residential colleges: An application of the block design



Some of the authors of this publication are also working on these related projects:



Analyzing the factors that promote international students' loyalty and positive WOM View project

Evaluating the educational outcome gains of students enrolled in residential colleges: An application of the block design

Hu, Yueh-Luen

Department of Education, National Chengchi University, Taiwan (joyhu@nccu.edu.tw)

Hung, Chao-Hsiang

Department of Education, National Chengchi University, Taiwan (aka0518@gmail.com)

Ching, Gregory S.

Graduate Institute of Educational Leadership and Development, Fu Jen Catholic University, Taiwan (gregory_ching@yahoo.com; 094478@mail.fju.edu.tw)

Hung, Guang-Chu

 $Department\ of\ Business\ Administration,\ Shih\ Hsin\ University,\ Taiwan\ (\underline{gchung@cc.shu.edu.tw})$

Received: 3 July 2016 Revised: 20 September 2016 Accepted: 26 September 2016

Available Online: 27 September 2016 **DOI**: 10.5861/ijrse.2016.1628



ISSN: 2243-7703 Online ISSN: 2243-7711

OPEN ACCESS

Abstract

The rebirth of the residential college system of education in Taiwan is already at its peak with several universities already immersed in the new learning design for quite some time. To evaluate its performance, the theoretical concept behind student engagement is adapted as a basis of analysis. However, in order to effectively determine the value-adding effects of undergoing a residential type of system some statistical considerations must be acknowledge. Therefore, in order to compare the educational outcome gains of students who studied under the residential college with non-residential (ordinary) students, the current study considers the factor school as a block variable, while the residential college as treatment variable. Data collected are from 536 residential college and 823 non-residential students enrolled at four key universities that practices the residential college learning design from school year 2014 to 2015. Statistical analysis utilizing the block design results show that there exist a significant difference between the residential and non-residential college students' practical and social competencies, while no significant differences were found on the students' general competencies. In essence, the use of a block analysis denotes that residential colleges are quite unique and contextual in nature, which focuses not only on domain specific knowledge, but more importantly on diverse skills including nationalism and active participation. Current findings should be able to help higher education institutions design better course programs and activities that promote student-faculty interaction towards more holistic and meaningful student engagement.

Keywords: student engagement; residential colleges; educational outcomes; block design; nuisance variation; general education gain; practical competence gain; personal social gain

Evaluating the educational outcome gains of students enrolled in residential colleges: An application of the block design

1. Introduction

For the past few years, a revival is seen on the concepts of residential colleges in Taiwan (Hu, Ching, & Hung, 2015). Similar to that of the United States (US), residential colleges are said to composed of decentralized academic societies or associations composed of faculty and student members (Duke, 1996). Considering a report from Harvard University (2010), which reiterated that the role of general education to include the concept of residential houses, wherein it is said to have contributed to the overall intellectual, ethical, and personal growth of undergraduates. Moreover, the report stresses that education should have the essence of holistic learning; it ought to cultivate students that are able to comprehend *life education*, *critical thinking*, *civic participation*, as well as to understand the notion of *self-reflection*. These actually portrayed many key similarities within educational outcomes that are also reflected on Taiwan's residential colleges (Hu, Ching et al., 2015), including some other universities in Taiwan (Chen, 2014; Chen & Ching, 2012).

Residential college actually builds on the notion that new students entering their university years should feel welcomed by senior students and faculty. As the years progresses, their relationships and activities should help them develop a sense of belongingness to the institution and ownership of its collective values. A process that affect the students' *beliefs*, *attitudes*, and *knowledge* (Astin, 1977). Being reinforced by living and learning together (Ryan, 1992), residential colleges is seen as a catalyst for productive student-faculty interactions (Cox & Orehovec, 2007; Hu, Hung, & Ching, 2015). Within residential colleges, students are able to grow and help their peers within their academic, social, and/or personal development (Durrani & Khan, 2009). Typically, residential colleges range in size from 250 to 500 members. A distinction is that students from different colleges and departments are house together for the entire duration of their studies, however, this sometime differs from institutions to institutions, wherein duration of the residential college are either only during their freshmen and/or sophomore years. Similar within residential colleges is the accompaniment of senior staffs comprising of faculty, counselors, and sometimes members of the local community. Emphasis is placed on achieving a careful balance of academic interests and backgrounds present in the university as a whole. In essence, residential colleges are somewhat smaller versions of their universities (Smith, 1994).

It is no doubt that emphasizing on the residential college system is not merely blindly following the trend of top universities, but it is the core ideas needed in the development of a university's general education program. Residential colleges have actually evolved over the centuries and gradually influenced by their different local contextual conditions (such examples can be seen in both United Kingdom and the US). In effect, residential colleges in some sense encompasses various terms that are used interchangeably (Pike, 1999). Following this line of argument, the current study is focused primarily on evaluating the various educational outcome gains on students undergoing the residential college system. Furthermore, framework of evaluation shall anchored on the previous findings of Hu and her colleagues (2015), which noted the concepts of *student engagement* within the residential college system in Taiwan.

2. Residential colleges in Taiwan

With the current predicament of low number of incoming students in Taiwan (Ching, Lien, & Chao, 2014; Chou & Ching, 2015), hence, in order to attract more enrollees, a drive in creating a unique institutional competitive advantage is a must. One distinct program is the establishment of *residential colleges*. It is suggested that the creation of a residential college culture, educational atmosphere within the university dormitory are enhanced. Researchers also noted that residential colleges are aimed to elaborate the *peer-to-peer learning*, life education, as well as other characteristics, and have the connotation of *experiential education*

(Duke, 1996; Gary, Charles, & Thomas, 1997; Ryan, 1992). Although residential colleges do not necessarily improve academic achievement, however, it can make freshmen adapt more quickly to university life. In addition, it also improves *peer-to-peer social interaction*, and eventually enhances *students' engagement*.

For school administrators in Taiwan, residential college seems to provide students with a framework for successful learning, more specifically is on emphasizing the unique learning needs of individual students, while making them feel at home and comfortable. In sum, as residential college emphasizes more on life education, peer learning, and other non-academic learning, institutional uniqueness together with its founding philosophies are passed on. In Taiwan, several higher education institutions such as: National Tsing Hua University (NTHU), National Chung Cheng University (NCCU), National Chengchi University (NCU), and Tunghai University (TU) have decided to use the residential college model in developing their general education programs. Various information regarding their residential colleges are hereby summarized, particularly the year of establishment, scales, core concepts, curriculum, and other specific characteristics and strategies that are being employed (Note: Information presented below are gathered and collected within the schools' respective websites. See Table 1).

This section integrates the various experimental implementations of residential colleges in Taiwan: *Tsing Hua College* for NTHU, *CCU Elite Program* for NCCU, *Chengchi College Project* for NCU, and *Liberal Arts College* for TU.

- School Type One of the objectives of this study is to determine the effectiveness of the establishment of residential colleges in Taiwan. More specifically, focusing on the difference between the fields of Science and non-Science institutions, such as the NTHU and NCCU are more focused on the Sciences, while NCU and TU are both known for their social sciences (non-Science) programs. (Note: Analysis can be found in the later section of this paper.)
- College Scale The number of college students that have been accumulated since the implementation of each of the residential colleges since its year of establishment. As different residential colleges differ in form and size, hence, each distinct higher education institutions have different number of students in their residential college program. For instance, the NCU started to implement their residential college model in 2008; activities such as a freshman orientation camp or tutor system is basically targeted to all freshmen student and is also open to senior students. A total of around 2000 students attended the orientation camp; therefore, NCU has the most number of participants among the four universities mentioned in this study. Other universities such as the NTHU, TU, and NCCU are selecting college students to participate in their respective residential college program. Each school year, recruitment of new student participants is established, wherein only a limited number of slots are available; however, the selection system seems to get more and more competitive each year with signs of increasing number of applicant. Tsing Hua College recruits 150 student participants each school year for the past three years, hence, a total of 450 student participants are included in their current residential college program. The CCU Elite Program recruits 80 student participants each school year for the past three years, however, participation is of the voluntary basis, therefore, a total of around 200 student participants are currently included in their residential college program. Lastly, the Liberal Arts College recruits around 100 student participants each school year since 2008, thus, a total of around 300 student participants are currently in their residential college program (data collected as of 2014).
- Founding Concepts and Specific Goals This section integrates the Taiwan residential colleges founding concepts and goals. Much similar to the concept of Living-Learning Communities (LLC) of the US; LLC are designed to create the intimate climate of a small college within large universities (National Study of Living-Learning Programs, 2007). Residential colleges in Taiwan also strongly emphasize the personal development through engagement with the broader community, which is similar to the LLC overall goals (Shapiro & Levine, 1999; Wawrzynski & Jessup-Anger, 2010;

Wawrzynski, Jessup-Anger, Stolz, Helman, & Beaulieu, 2009). Among the four residential colleges in Taiwan, the most prominent goal is to develop the students' life education that is embedded within the general education program. In addition, institutions also added their distinctiveness in lieu of their history and founding goals. In such a way that each of the residential colleges are both different, but also similar in some ways. In essence, residential colleges in Taiwan generally fosters the students' development through extra-curricular activities, which are also said to be educationally purposeful, hence, quite similar to the concept of student engagement as proposed by Kuh (2009); wherein appropriately designed positive activities which enhances students engagement are the major factors contributing to desirable collegiate outcomes.

Strategies (Curriculum Planning and other feature activities) - Looking into Table 1, most institutions emphasizes on the creation of various activities that are geared toward achieving their goals and objectives. For instance, NCU emphasizes on creating a physical environment conducive for learning with the help of the freshmen tutoring programs, accommodations and innovations in general education, and many others. While, NTHU places service learning, social research and career exploration, along with other learning activities into their curriculum programs, as well as opening a third semester (during the summer and winter vacations), as their strategies. For NCCU curriculum planning are focused more on career exploration, service learning, creativity, leadership and communication ability, along with other activities, which are all supplemented by a tutorial system and goal oriented activities. Lastly, TU utilizes systematized curriculum and activities, which are integrated into the students' compulsory courses and activities. Programs include courses in general education, creative arts, and life education studies.

Table 1 Presence and Overall Working of Internal Quality Assurance

HEI	Type	Since	Name	Scale	Core values	Objectives
	Science	2008	Tsing Hua College	150 students per S.Y. since 2008 (approx. 450 students)	Learn while living	 ♦ Interdisciplinary learning ♦ Develop a sense of curiosity ♦ Self-learning ability
NTHU	Strate	gies	 Social inqu Career exp Feature act (winter and 	rning programs iry programs: Caring and partic loration programs: Self-learning ivities: Learning families, dorm I summer vacation), and many o lege.nthu.edu.tw/files/11-1090-	ability and aptitud itory activities, sport thers	nunity e development
NCCU	Science	2008	CCU Elite Program	80 students per S.Y. since 2008 (approx. 200 students)	Holistic education	 ♦ Emphasis on learning by doing ♦ Expansion of viewpoint, develop international perspective ♦ Provides a model for learning ♦ Enhances humanistic qualities ♦ Develop independent learning skills ♦ Enhance the competitiveness of the workplace
	Strate	gies	exploration student sho 2. Workshop outstanding cultural act and many of 3. Dream sch students gr 4. Faculty adv the CCU E	uld learn two additional foreign and seminars: Utilizing extra-cu g individuals of various fields of ivities, technology workshops, others emes: Includes international vol oup project proposal, or particip	adership, and comma languages urricular hours, active expertise, social catoring language stu- unteering, exchanguage in a company fu	per semester, including career nunication ability. In addition, the vities includes lectures of are activities, social services, ady camps, company field trips, e students program, individual or unded project ed with an adviser. Graduates of

Table 1 ... continued

HEI	Type	Since	Name	Scale	Core values	Objectives
	Non-Science	2008	Chengchi College Project	All freshmen students (approx. 2000 students)	Holistic education	 Develop a much wider sense of thinking Develop a keener sense of observation Develop an independent study habit, value judgment, and the ability to reflect Empathy for others
NCU	Strateg	ies	liberal arts s dormitory fo 2. Freshmen st 2009, with t Self-Manag 3. Learning do attitudes. Fo Constructio 4. Liberal arts such as hum	rudent counseling: Includes a from the integration of the university to the university to the integration of the university to the integration of the dormitory food hall and innovation: In cooperation with the integration in addition, a diverse of art related to the integration of the dormitory food hall and innovation. In cooperation with the integration and integration and integration and integration of the integration in the integration of the	eshmen orientation of wide resources a Homeir dormitory rooms eling are undertaken I mountain learning of the general education science, and many of the science	camp and tutoring system. Since clistic Development mate with respect to their living by college advisers. center. on center, open program courses other leading general course
	Non-Science	2008	Liberal Arts College	100 students per S.Y. since 2008 (approx. 300 students)	Life education & Character education	 ♦ Self-exploration ♦ Social concerns ♦ Develop an understanding of other cultures and their histories
TU	Strateg	ies	and moral re 2. Six art course (Rituals), Marts with approximate a	easoning, science and technolog ses: Activities in the college inv lusic, Archery, Riding, Writing, preciation course programs such tion and presentation ess: Includes experiential learni- on: Includes lessons in life man tivities: Includes student outcon etreat week and warm-up week,	sy, foreign cultures a rolves the developme and Arithmetic. Con a s music appreciati ng, services learning mers ne presentation, open	ent of the six arts, namely: Rites ntains four activities of the six ion, arts, calligraphy, g, international relations, career

3. Educational outcome gains

With the various literature available for the theory of student engagement, wherein findings are said to be predictive for effective educational practices (Kuh, 2001, 2003). Student engagement actually emphasizes on the quality of *student-faculty interaction* (Cox & Orehovec, 2007; Hu & Ching, 2012; Hu, Hung et al., 2015), which the effects are said to be persistent and provide a value adding effect that instill future student success (Kuh, Cruce, Shoup, Kinzie, & Gonyea, 2008; Wolf-Wendel, Ward, & Kinzie, 2009; Zhao & Kuh, 2004). In light of these findings, the current study used a revised Student Engagement model specifically tailored for Taiwan students (Hu, Ching, & Chao, 2012) and adopts its various educational outcome gains, which is also based from the previous findings of Kuh and his associates (2001, 2003, 2009). These educational outcome gains are the *general education gain*, *practical competence gain*, and *personal social gain* (for more information, please see Hu, Ching, & Chao, 2012). Details of the three educational outcome gains are as follows:

- Seneral education gain (GEG) General education gain is basically consist of the items such as having clear and effective expression in speaking and writing, which are also goals of the writing camp of the Chengchi College Project. While the improvement of the freshmen Chinese language and writing ability program of the TU are also perfect examples of GEG activities. In essence, the goal of the residential college model which is to uplift the general education programs of the collegiate students is undoubtedly similar to the GEG of the student engagement constructs.
- Practical competence gain (PCG) Practical skills such as critical and analytical thinking including the development of good study habits, value judgment, ability to give reflections, enhancing the

workplace competitiveness, and obtained work related skills have all corresponds to the objectives of the CCU Elite Programs. While the Chengchi College Project emphasis on the expanding the students' viewpoints and having a much wider sense of thinking are all practical skills that future graduates should possess. Similarly, the Tsing Hua College emphasis on diversity of learning is all in all ingredients for having practical competence gain.

Personal social gain (PSG) - The concept of knowing thyself, developing personal values and code of ethics, self-exploration or career exploration, understanding of cultural and ethnic differences, developing an international outlook, social care and service, and foreign language and culture course programs are all evidence of personal social gain and in fact inherent to the residential college model of learning.

In summary, the *residential college system* and the concept of *student engagement* by Kuh (2009) are the two leading theory for uplifting the quality of higher education. Based on such notion, the current study shall focus on the intersection of these two concepts, while looking into the effectiveness of the residential college model in Taiwan. This study also provides the much needed empirical data for strengthening the concepts of residential colleges systems of learning. Furthermore, with the residential college learning model deemed as informal learning, which the outcome of such is hard to assess (difficult to apply on the existing college evaluation system). The development of a model of learning in residential colleges shall make available a psychometrically sound tool for accessing how Taiwan college students learn.

4. Methodology

4.1 Design

Within studies in behavioral sciences, differences among experimental groups are said to be the cause of error variance. Such variations in the dependent variable can be considered as *nuisance variation*. Hence, in order to control this effect, the current study uses the block design as a method in reducing error variance contributed by background demographic variables (Kirk, 2009, 2013). For instance, in a case wherein participants are all of the same year level, hence, it would be practical to hold the nuisance variable *year level* constant. Similarly, the researcher can design a study by assigning the experimental units randomly to the treatment levels so that the known and unsuspected sources of variation among the units are distributed over the entire experiment and thus do not affect just one or a limited number of treatment levels. Lastly, the nuisance variable can also be set as one of the factors in the experiment itself (for more information please read Kirk, 2013).

Such approach in using the *nuisance variable* as one of the factors in the experiment is done in order to isolate the variation attributes, so that it does not appear in the estimates of the treatment of error effects. The actual procedure involves forming *n* blocks of *p* homogeneous experimental units, wherein *p* is the number of levels of the treatment and *n* blocks corresponds to the levels of the *nuisance variable*. These blocks are then formed so that at the start of the experiment, the experimental units in each block are *more* homogeneous with respect to the *nuisance variable* than are those in different blocks (Kirk, 2013, p. 280). With this having said, the current study shall use the factor *school* as a *nuisance variable*, since the variable whether a student is *enrolled* in a residential college or not is *crucial*. However, there is a certain dilemma, since residential colleges are organized within unique institutions (schools/universities). In order to remedy this issue, within the current study, the researchers shall considers *school* as a *block* variable, while *residential college* as *treatment* variable.

Within the experimental design model, a score Y_{ij} in a randomized block design is a composite that reflects the effects of treatment j, block i, and all other sources of variation that affects Y_{ij} . These other sources of variation are collectively referred to as *error effects* (Kirk, 2013, p. 285). Y_{ij} can therefore be expressed as:

$$Y_{ij} = \mu + \alpha_j + \pi_i + \varepsilon_{ij}$$
 $(i = 1, ..., n; j = 1, ..., p)$ (formula 1)

Wherein,

- \succ Y_{ij} is the score in the *i*th block and *j*th treatment level;
- \triangleright μ is the grand mean of the population means, μ_{11} , μ_{12} , ..., μ_{np} . The grand mean is a constant for all scores in the experiment;
- α_j is the treatment effect for population j and is equal to $\mu_{.j} \mu$, the deviation of the grand mean from the jth population mean. The jth treatment effect is a constant for all scores in treatment level α_j and is subject to the restriction $\sum_{j=1}^p \alpha_j = 0$;
- π_i is the block effect for population i and is equal $\mu_i \mu$, the deviation of the grand mean from the ith population mean. The block effect is a random variable that is NID $(0, \sigma_{\pi}^2)$;
- ε_{ij} is the error effect associated with Y_{ij} and is equal to $Y_{ij} \mu_{.j} \mu_{i.} + \mu$. The error effect is a random variable that is NID $(0, \sigma_{\varepsilon}^2)$ and independent of π_i .

School is therefore considered as the *block*. Whereas Y_{ij} is the **student learning outcome**. While, μ is the mean **student learning outcome**. α_j is the residential college and π_i is the school effect. ϵ_{ij} as the error. Y_{ij} possess no interaction between residential college and school.

4.2 Covariance

The values of the parameters μ , α_j , π_i and ε_{ij} are unknown, but they can be estimated from sample data as follows:

Parameters of the model equation

$$Y_{ij} = \mu + \alpha_j + \pi_i + \varepsilon_{ij}$$

Sample estimators of the parameters

$$Y_{ij} = \overline{Y}_{..} + (\overline{Y}_{.j} - \overline{Y}_{..}) + (\overline{Y}_{i.} - \overline{Y}_{..}) + (Y_{ij} - \overline{Y}_{.j} - \overline{Y}_{i.} + \overline{Y}_{..})$$
Score Grand mean Treatment effect Block effect Residual effect

Within the experimental design model, a score Y_{ij} in a randomized block design is a composite that reflects the effects of treatment j, block i, and all other sources of variation that affect Y_{ij} . These other sources of variation are collectively referred to as *error effects* (Kirk, 2013, p. 285). Y_{ij} can therefore be expressed as:

$$Y_{ij} = \mu + \alpha_j + \pi_i + \varepsilon_{ij}$$
 $(i = 1, ..., n; j = 1, ..., p)$ (formula 2)

 $ightharpoonup Y_{ij}$ is the score in the *i*th block and *j*th treatment level;

- \triangleright μ is the grand mean of the population means, μ_{11} , μ_{12} , ..., μ_{np} . The grand mean is a constant for all scores in the experiment;
- α_j is the treatment effect for population j and is equal to $\mu_{.j} \mu$, the deviation of the grand mean from the jth population mean. The jth treatment effect is a constant for all scores in treatment level α_j and is subject to the restriction $\sum_{j=1}^{p} \alpha_j = 0$;
- π_i is the block effect for population i and is equal $\mu_{i.} \mu$, the deviation of the grand mean from the ith population mean. The block effect is a random variable that is NID(0, σ_{π}^2);
- \succeq ε_{ij} is the error effect associated with Y_{ij} and is equal to $Y_{ij} \mu_{.j} \mu_{i.} + \mu$. The error effect is a random variable that is NID $(0, \sigma_{\varepsilon}^2)$ and independent of π_i .

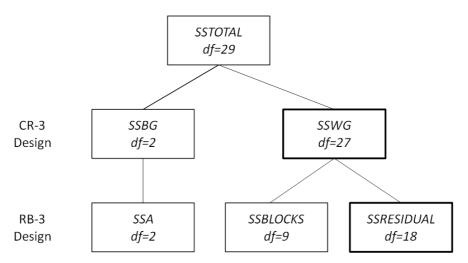


Figure 1. CR-3 and RB3 covariance distribution

Source: From Experimental Design: Procedures for the Behavioral Sciences (4th ed., p. 246), by R. E. Kirk, 2013, Thousand Oaks, CA: Sage. Copyright 2013 by Sage.

For example, partition of the total sum of squares and degrees of freedom for a CR-3 design with 30 students in 3 groups. The estimate of the experimental error for the RB-3 design will be less than the estimate for the CR-3 design if SSBLOCKS in the RB-3 design accounts for an appreciable portion of the total sum of squares because SSRESIDUAL = SSWG – SSBLOCKS.

For the randomized block design is greater than the F statistics for the completely randomized design:

$$F = \frac{SSBG/2}{SSWG/27} = \frac{MSBG}{MSWG}$$

$$F = \frac{SSA/2}{SSRESIDUAL/18} = \frac{MSA}{MSRESIDUAL}$$

SSRESIDUAL is equal or just slightly less than SSWG because the latter design has more degrees of freedom to estimate error variance and requires a smaller critical value to reject the null hypothesis.

The values of the parameters μ , α_j , π_i and ε_{ij} are unknown, but they can be estimated from sample data as follows:

Parameters of the model equation

$$Y_{ij} = \mu + \alpha_i + \pi_i + \varepsilon_{ij}$$

Sample estimators of the parameters

$$Y_{ij} = \overline{Y}_{..} + (\overline{Y}_{.j} - \overline{Y}_{..}) + (\overline{Y}_{i.} - \overline{Y}_{..}) + (Y_{ij} - \overline{Y}_{.j} - \overline{Y}_{i.} + \overline{Y}_{..})$$
Score Grand mean Treatment effect Block effect Treatment error

4.3 Research tools and process

To collect the data, during the end of the school year 2014-15, an online survey is setup and distributed through the various residential colleges, at the same time a call for participation was also made on the university student affairs offices encouraging volunteer student participants. The survey content are based on the previous findings of Hu, Ching, and Chao (2012) regarding the Taiwan model of student engagement. In addition, other pertinent issues such as civility, time spent on activities, and various educational objectives were also included within the survey. The survey lasted for three weeks with a total of 1359 respondents; 536 residential college and 823 non-residential college students.

The study uses two independent variables; one is the *school* which is also the control variable and the *nuisance factor*, while the other is whether the student is enrolled in a residential college (RS) or regular/non-residential college (NS). For this study the dependent variable was used to test the effectiveness of learning outcomes in terms of general education gain (GEG), practical competence gain (PCG), and personal social gains (PSG). *GEG* is basically consists of the items such as *having clear and effective expression in speaking and writing. PCG* include the practical skills such as *critical and analytical thinking including the development of good study habits, value judgment, ability to give reflections, enhancing the workplace competitiveness*, and *obtained work related skills*. While, *PSG* is the concept of *knowing thyself, developing personal values and code of ethics, self-exploration or career exploration, understanding of cultural and ethnic differences, developing an international outlook, social care and service*, and *foreign language and culture course programs* (for more information on the survey items, please see Hu, Ching, & Chao, 2012).

5. Results

5.1 Differences in civility

The succeeding analysis is computed from 536 residential college (RS) and 823 non-residential college students (NS) participants of the study. Based from previous literature, it is noted that a key factor for successful student-faculty interaction is the friendship atmosphere among both the students and faculty (Connelly, 2009; Marchiondo & Marchiondo, 2010); hence, civility within the institutions is a vital factor of residential colleges. Table 2 shows the *t*-test results of the various RS and NS in the different institutions. Table 2 shows the various results noting the obvious differences between RS and NS civility within NTHU, NCU, and TU, while students in NCCU having varied perceptions except towards school staff. These findings clearly shows that within residential colleges, students tend to spend more time together, while at the same time having increased opportunity to interact with their teachers and administrative staff. Furthermore, previous studies have noted that interactions really do matter in terms of students' future (Kuh, Kinzie, Schuh, & Whitt, 2005), more specifically creating the notion that teachers provide opportunities for all students (Hurtado et al., 2011; Lundberg & Schreiner, 2004). Lastly, findings also echoes the results of a previous study noting the importance of quality

student and faculty communications and interactions, which is found within the residential model of learning (Hu, Hung et al., 2015).

Table 2Differences in perceived civility among RS and NS students (N=1359)

Itama		NTH	U		NCC	U		NCU	J		TU	
Items	RS	NS	t									
Students												_
Friendship	5.89	5.38	4.90***	5.78	5.52	1.66	5.88	5.29	4.13***	5.45	5.13	2.00*
Support	5.41	4.98	3.92***	5.46	5.10	2.18*	5.38	4.81	3.74***	5.09	4.77	2.05*
Belongingness	5.35	4.78	4.66***	4.95	4.76	0.93	5.26	4.39	5.11***	5.09	4.69	2.31*
Faculty												
Approachable	5.67	4.70	7.75***	5.27	5.10	0.88	5.99	4.62	8.98***	5.55	5.13	2.58*
Helpful	5.54	4.80	5.90***	5.33	5.11	1.20	5.94	4.67	8.19***	5.56	5.13	2.69**
Empathy	5.68	4.68	8.86***	5.27	4.99	1.56	5.78	4.84	6.49***	5.60	5.04	3.62***
School staff												
Helpful	4.81	4.36	3.48**	5.55	4.48	5.83***	5.88	5.29	4.13***	5.54	4.46	6.24***
Caring	4.94	4.25	5.28***	5.28	4.38	4.90***	5.38	4.81	3.74***	5.44	4.17	7.13***
Flexible	4.64	3.90	5.55***	5.24	4.02	6.28***	5.26	4.39	5.11***	5.01	3.99	5.29***

Note. * p < .05. ** p < .01. *** p < .001. Items are in 7-point Likert scale.

NTHU: RS=202, NS=308; NCCU: RS=93, NS=168; NCU: RS=129, NS=153; TU: RS=110, NS=216.

5.2 Differences in time spent on activities

As for the difference within time spent on activities, Table 3 shows the various results noting variation in time spent on the different activities. On initial conception of the items, it is hypothesized that RS would tend to spend more time on extra-curricular activities such as: joining clubs and sports activities. In addition, RS would have more opportunity to consider a part-time job within the school, such as teaching and/or research assistant. An added note is that since RS are staying in the university dorm (residential houses) less time is spent on transportation (commuting) to and from classes, however, finding seems to vary from school to school. These findings suggest that although there are significant differences between the time spent by RS and NS, however, the differences are still quite contextual and not consistent across different universities.

Table 3Differences in time spent on activities among RS and NS students (N=1359)

Items		NTH	IU		NCC	U		NCI	J		TU	
Itellis	RS	NS	t	RS	NS	t	RS	NS	t	RS	NS	t
Homework	3.67	3.16	3.75***	3.06	3.14	-0.48	3.26	2.72	3.69***	3.31	3.33	-0.13
In-school job	1.63	1.75	-1.07	1.96	1.63	2.04*	1.82	1.58	1.68	1.70	1.94	-1.41
Out-school job	1.32	1.50	-1.82	1.49	1.36	1.00	1.88	1.47	2.70**	1.45	1.88	-2.17*
Extra-curricular	3.26	2.58	4.99***	2.78	2.53	1.28	3.01	2.59	2.17*	2.53	2.62	-0.45
Social activities	3.55	3.18	2.99**	3.35	3.30	0.27	3.53	3.43	0.57	3.74	3.58	0.83
Internet (academic)	3.06	2.91	1.38	3.15	2.99	0.89	3.22	2.84	2.43*	3.31	3.10	1.18
Internet (leisure)	4.05	3.64	2.78**	3.25	3.96	-3.49**	3.71	3.42	1.73	3.65	3.94	-1.51
Transportation	1.57	1.79	-2.69**	1.78	1.74	0.49	1.86	1.88	-0.12	1.82	2.01	-1.53
Exam preparation	1.79	2.41	-5.10***	2.67	2.03	3.03**	2.11	2.16	-0.31	2.19	2.61	-2.38*

Note. * p < .05. ** p < .01. *** p < .001. Items are in 5-point Likert scale.

NTHU: RS=202, NS=308; NCCU: RS=93, NS=168; NCU: RS=129, NS=153; TU: RS=110, NS=216.

5.3 Differences in educational objectives

As noted with the contextual nature of residential colleges, Table 4 shows the comparison of the different educational objectives of the four institutions. Results show that four distinct objectives have significant differences between RS and NS. Findings suggest that for the objective "Have students spend more time studying" with NS scoring higher mean scores ranging from 3.99 to 4.64, actually holds true since residential colleges promote more extra and co-curricular activities. Results also show that these three objectives "Encourage interaction between students of different major", "Develop students that will become future responsible citizens",

and "Provides students with appropriate social networking", RS scored significantly higher than NS; denoting that residential colleges promotes interdisciplinary knowledge, encourage nationalism, and interaction among peers.

Table 4Differences in perceived educational objectives among RS and NS students (N=1359)

		NTI	HU		NCC	CU		NC	U		TU	ī
Items	RS	NS	t	RS	NS	t	RS	NS	t	RS	NS	t
Have students spend more time studying	2.33	4.64	-16.07***	3.52	4.12	-3.09**	3.22	3.99	-3.83***	3.40	4.27	-4.88***
Provide students with adequate educational resources	3.60	5.14	-11.11***	4.26	4.96	-3.76***	4.66	4.66	-0.01	4.47	4.70	-1.27
Encourage interaction between students of different major	6.01	4.73	10.06***	5.87	4.65	6.15***	6.02	5.16	5.78***	5.85	4.98	5.05***
Develop students that will become future responsible citizens	4.82	3.92	6.13***	5.01	4.20	4.35***	4.92	4.08	4.41***	5.55	4.52	5.61***
Provides students with appropriate social networking	5.51	4.41	8.75***	5.63	4.61	5.68***	5.26	4.68	3.61***	5.69	4.85	4.80***
Encourage students to participate in co- and extra-curricular activities	5.38	4.39	7.45***	5.53	4.82	3.86***	4.91	4.71	1.12	5.62	4.86	4.49***
Strengthen learning through the use of information technology	4.12	5.12	-7.65***	4.90	5.30	-2.19*	4.53	4.54	-0.01	4.75	4.88	-0.74

Note. * p < .05. ** p < .01. *** p < .001. Items are in 7-point Likert scale.

NTHU: RS=202, NS=308; NCCU: RS=93, NS=168; NCU: RS=129, NS=153; TU: RS=110, NS=216.

5.4 Differences in educational outcome gains

Statistical analysis shows that for *GEG* RS mean scores ranges from $4.56 \sim 4.86$ with Standard Deviation (SD) ranging from $1.01 \sim 1.19$, while NS have a mean score of $4.42 \sim 4.76$ (SD $0.96 \sim 1.24$). *PCG* RS mean score ranges from $3.99 \sim 4.42$ (SD $0.95 \sim 1.04$), while NS mean score ranges from $4.55 \sim 5.04$ (SD $0.95 \sim 1.24$). Lastly, *PSG* RS mean score ranges from $5.06 \sim 5.30$ (SD $0.99 \sim 1.20$), while NS mean score ranges from $4.71 \sim 4.91$ (SD $0.96 \sim 1.21$). For more details of the scores, please see Table 5.

As for the block analysis, results show that GEG, student role (whether RS or NS) results with F(1, 1354) = 1.69 (p > .05), denotes that there are **no significant difference** between the two groups of students. With regards to PCG, student role results with F(1, 1354) = 141.35 (p < .001), denotes that there exists **a significant difference** between the two groups (NS scoring higher than the RS). Lastly, PSG results with F(1, 1354) = 31.99 (p < .001), denotes that there exists **a significant difference** for the two groups of students, suggesting that RS scored higher than the NS. For more information please see the Tables 6 to 8.

Table 5Demographic background of participants (N=1359)

School	Factor	Type	n	М	SD
	GEG	RS	202	4.56	1.07
	GEG	NS	307	4.51	0.96
NTHU	PCG	RS	202	3.99	1.04
NITU _	PCG	NS	307	5.04	1.03
_	PSG	RS	202	5.17	1.08
	130	NS	307	4.84	0.96
	GEG	RS	93	4.78	1.05
_	GEG	NS	168	4.69	0.96
NCCU	PCG	RS	93	4.27	1.00
NCCU _	rcu	NS	168	5.09	0.95
	PSG	RS	93	5.23	1.14
	130	NS	168	4.92	0.97
	GEG	RS	131	4.63	1.01
_	GEG	NS	132	4.42	1.24
NCU	PCG	RS	131	4.42	0.95
NCU _	rcu	NS	132	4.55	1.24
	PSG	RS	131	5.06	0.99
	130	NS	132	4.71	1.21
	GEG	RS	110	4.86	1.19
_	GEG	NS	216	4.76	1.15
TU	PCG	RS	110	4.32	1.01
10	rcu	NS	216	4.81	1.15
_	PSG	RS	110	5.30	1.20
	rsu	NS	216	4.87	1.19

Note. NS – regular or non-residential college students, RS – residential college students. For the NS: NCU students encompass 12% of the total participants.

Table 6General education gains analysis

Source		df	SS	MS	F	р
Role		1	1.92	1.92	1.69 ^{ns}	.194
School (block)		3	18.62	6.21	5.44**	.001
Residual		1354	1544.29	1.14		
1	Total	1358	1564.84			

Note. ns = not significant, p > .05. ** p < .01.

Table 7Practical competence gain analysis

Source		df	SS	MS	F	р
Role		1	160.07	160.07	141.35***	.000
School (block)		3	13.34	4.45	3.93**	.008
Residual		1354	1533.28	1.13		
	Total	1358	1706.68			

Note. ** *p* < .01. *** *p* < .001.

Table 8Personal social gains analysis

3		<i>y</i>				
Source		df	SS	MS	F	p
Role		1	37.39	37.39	31.99***	.000
School (block)		3	3.45	1.15	0.98^{ns}	.400
Residual		1354	1582.65	1.17		
	Total	1358	1623.48			

Note. ns = not significant, p > .05. *** p < .001.

6. Conclusions

The current study attempts to explain the various implications of studying in a residential college system in terms of the educational outcome gains within the theory of student engagement. Furthermore, the study also employed the use of the statistical block analysis to provide further explanation of the effects of school (RS or NS). Results show that there exist significant differences between the RS and NS students' *practical* and *social* competencies, while no difference were found on the students' *general* competencies. These results could be attributed to that students within a residential model are more focused on beyond academics; more specifically increased opportunity for interactions either between peers and/or faculty, hence, increase social competency gains. However, with regards to practical gains, NS seems to gain the upper hand as compared to their RS counterparts. Further in-depth analysis is needed to clarify this result. Lastly, it is also not surprising that RS and NS show no significant differences with respect to their general competency gains, since both types of students goes to similar classes with similar teachers, hence, undergoes similar in-class education. In essence, the randomized block analysis results show that residential colleges are unique in nature, focusing not only domain specific knowledge, but more on diverse skills including nationalism and active participation. Findings should be able to help higher education institutions design better course programs and activities needed in further enhancing the faculty-student interaction towards more student engagement.

Acknowledgement: This work is supported in part by the *Taiwan Ministry of Science and Technology* projects 101-2410-H-004-168-MY2 and 104-2410-H-004-151-SS2.

7. References

- Astin, A. W. (1977). Four critical years: Effects of college on beliefs, attitudes, and knowledge. San Francisco: Jossey-Bass.
- Chen, Y. L. (2014). Teaching students the traits that matter in Taiwan: A structured conceptualization approach. *International Journal of Research Studies in Psychology*, 3(4), 29-47. http://dx.doi.org/10.5861/ijrsp.2014.827
- Chen, Y. L., & Ching, G. S. (2012). Emerging global literacy: What college graduates ought to be. In *2012 Conference on Creative Education* (pp. 730-733). Irvine, CA: Scientific Research Publishing.
- Ching, G. S., Lien, W.-C., & Chao, P.-C. (2014). Developing a scale to measure the situational changes in short-term study abroad programs. *International Journal of Research Studies in Education*, *3*(5), 53-71. http://dx.doi.org/10.5861/ijrse.2014.771
- Chou, C. P., & Ching, G. S. (2015). Cross-straitization of higher education: Voices of the mainland Chinese students studying in Taiwan. *International Journal of Information and Education Technology*, *5*(89-94). http://dx.doi.org/10.7763/IJIET.2015.V5.482
- Connelly, R. J. (2009). Introducing a culture of civility in first-year college classes. *The Journal of General Education*, 58(1), 47-64. http://dx.doi.org/10.1353/jge.0.0029
- Cox, B. E., & Orehovec, E. (2007). Faculty-student interaction outside the classroom: A typology from a residential college. *The Review of Higher Education*, 30(4), 343-362. http://dx.doi.org/10.1353/rhe.2007.0033
- Duke, A. (1996). *Importing Oxbridge: English residential colleges and American universities*. New Haven: Yale University Press.
- Durrani, M., & Khan, S. (2009). Bringing the residential college model to LUMS. Retrieved from http://web.lums.edu.pk/~sohaib/docs/ResidentialCollegeWhitePaper.Short.pdf
- Gary, R. P., Charles, S. S., & Thomas, R. B. (1997). Enhancing the educational impact of residence halls. *Journal of College Student Development*, 38(6), 609-622.
- Harvard University. (2010). Final report of the task force on general education: Harvard university faculty of art and science. Retrieved from http://www.sp07.umd.edu/HarvardGeneralEducationReport.pdf
- Hu, Y.-L., & Ching, G. S. (2012). Factors affecting student engagement: An analysis on how and why students learn. In 2012 Conference on Creative Education (pp. 989-992). Irvine, CA: Scientific Research Publishing.
- Hu, Y.-L., Ching, G. S., & Chao, P.-C. (2012). Taiwan student engagement model: Conceptual framework and

- overview of psychometric properties. *International Journal of Research Studies in Education*, 1(1), 69-90. http://dx.doi.org/10.5861/ijrse.2012.v1i1.19
- Hu, Y.-L., Ching, G. S., & Hung, C.-H. (2015). Comparison of concepts within the residential colleges in Taiwan. International Journal of Information and Education Technology, 5(12), 936-940. http://dx.doi.org/10.7763/IJIET.2015.V5.641
- Hu, Y.-L., Hung, C.-H., & Ching, G. S. (2015). Student-faculty interaction: Mediating between student engagement factors and educational outcome gains. *International Journal of Research Studies in Education*, 4(1), 43-53. http://dx.doi.org/10.5861/ijrse.2014.800
- Hurtado, S., Eagan, M. K., Tran, M. C., Newman, C. B., Chang, M. J., & Velasco, P. (2011). "We do science here": Underrepresented students' interactions with faculty in different college contexts. *Journal of Social Issues*, 67(3), 553-579. http://dx.doi.org/10.1111/j.1540-4560.2011.01714.x
- Kirk, R. E. (2009). Experimental design. In R. E. Millsap & A. Maydeu-Olivares (Eds.), *The SAGE handbook of quantitative methods in psychology* (pp. 23-45). Thousand Oaks, CA: Sage.
- Kirk, R. E. (2013). Experimental design: Procedures for behavioral sciences (4th ed.). Thousand Oaks, CA: Sage.
- Kuh, G. D. (2001). Assessing what really matters to student learning inside the national survey of student engagement. *Change: The Magazine of Higher Learning*, 33(1), 10-17. http://dx.doi.org/10.1080/00091380109601795
- Kuh, G. D. (2003). What we're learning about student engagement from NSSE: Benchmarks for effective educational practices. *Change: The Magazine of Higher Learning*, *35*(2), 24-32. http://dx.doi.org/10.1080/00091380309604090
- Kuh, G. D. (2009). The national survey of student engagement: Conceptual and empirical foundations. *New Directions for Institutional Research*, 141, 5-21. http://dx.doi.org/10.1002/ir.283
- Kuh, G. D., Cruce, T. M., Shoup, R., Kinzie, J., & Gonyea, R. M. (2008). Unmasking the effects of student engagement on first-year college grades and persistence. *The Journal of Higher Education*, 79(5), 540-563. http://dx.doi.org/10.1353/jhe.0.0019
- Kuh, G. D., Kinzie, J., Schuh, J. H., & Whitt, E. J. (2005). *Student success in college: Creating conditions that matter*. Washington, DC: Jossey-Bass.
- Lundberg, C. A., & Schreiner, L. A. (2004). Quality and frequency of faculty-student interaction as predictors of learning: An analysis by student race/ethnicity. *Journal of College Student Development*, 45(5), 549-565. http://dx.doi.org/10.1353/csd.2004.0061
- Marchiondo, K., & Marchiondo, L. A. (2010). Faculty incivility: Effects on program satisfaction of BSN students. *Journal of Nursing Education*, 49(11), 608-614. http://dx.doi.org/10.3928/01484834-20100524-05
- National Study of Living-Learning Programs. (2007). Purpose and rationale. Retrieved from http://www.livelearnstudy.net/studydesign/purposeandrationale.html
- Pike, G. R. (1999). The effects of residential learning communities and traditional residential living arrangements on educational gains during the first year of college. *Journal of College Student Development*, 40(3), 269-284.
- Ryan, M. B. (1992). Residential colleges: A legacy of living and learning together. *Change: The Magazine of Higher Learning*, 24(5), 26-35. http://dx.doi.org/10.1080/00091383.1992.9937126
- Shapiro, N., & Levine, J. (1999). Creating learning communities: A practical guide to winning support, organizing for change, and implementing programs. San Francisco: Jossey-Bass.
- Smith, T. B. (1994). Integrating living and learning through residential colleges. In C. C. Schroeder & P. Mable (Eds.), *In realizing the educational potential of residence halls* (pp. 241-266). San Francisco: Jossey-Bass.
- Wawrzynski, M. R., & Jessup-Anger, J. E. (2010). From expectations to experiences: Using a structural typology to understand first-year student outcomes in academically based living-learning communities. *Journal of College Student Development*, 51(2), 201-217. http://dx.doi.org/10.1353/csd.0.0119
- Wawrzynski, M. R., Jessup-Anger, J. E., Stolz, K., Helman, C., & Beaulieu, J. (2009). Exploring students' perceptions of academically based living-learning communities. *College Student Affairs Journal*, 28(1), 138-158.
- Wolf-Wendel, L., Ward, K., & Kinzie, J. (2009). A tangled web of terms: The overlap and unique contribution of involvement, engagement, and integration to understanding college Student Success. *Journal of College Student Development*, 50(4), 407-428. http://dx.doi.org/10.1353/csd.0.0077
- Zhao, C.-M., & Kuh, G. D. (2004). Adding value: Learning communities and student engagement. *Research in Higher Education*, 45(2), 115-138. http://dx.doi.org/10.1023/B:RIHE.0000015692.88534.de