

## 摘 要

面對高齡化社會來臨，如何維持長者尊嚴和自主的生活是整個社會和政府的責任；由於老化趨勢，長者醫療需求遠較一般人高，因此，除了照顧食衣住行育樂外，如何在渠等生理機能日趨老化情形下，獲得妥善的醫療照護，實應一併予以思考。

政府為安置體能傷殘及單身無依退除役官兵（簡稱榮民），陸續成立 18 所安養機構（簡稱榮家），現渠等年齡已逾 82 歲，人數正逐年遞減；在面對人口結構改變與社會快速老化壓力下，行政院國軍退除役官兵輔導委員會（簡稱輔導會）亟應思考，如何達到在地老化，將榮家原僅單純負責生活照顧之安養、養護，進一步與醫療體系結合，擴大服務類型為失智及長期照護，實為本研究關注焦點。

本研究經由深度訪談及綜合分析發現，榮家如欲永續發展，必須能捨才能得，換言之，安置率偏低的榮家應予整併，並釋出部分資源協助地方政府照顧弱勢民眾；且擴大服務類型，使住民雖因生理機能老化，但仍能在同一園區獲得全程完整的妥善照護；同時提出榮家與榮民醫院（簡稱榮院）在健康管理及醫療照護、復健治療等方面如何結合，使住民長者能即時享有安養與醫療照護；另將榮家現行組織架構修正為依對象和功能來區分，以縮短服務流程，朝向安養精緻化，養護專業化之境界發展。榮家經由前述再造，使住民能獲得全人、全程、全家、全隊的妥善照護，得以節省成本、提升品質、使整體服務獲得肯定外，同時創造榮民、榮家、榮院三贏的效果。

關鍵詞：榮譽國民之家、退除役官兵、榮民、就養

# Abstract

Facing the arrival of the ageing society, how to maintain the dignity of elderly people and their autonomous livelihood is the responsibility of the entire society and the government. Due to the trend of aging, the medical treatment requirement of elderly people is far much higher than general people. Therefore apart from taking care of their requirements on food, clothing, housing, transportation, education and entertainment, how to enable them to obtain proper medical treatment and care under the condition of their aging physiological function day by day should be considered jointly.

In order to help the settling down of the disabled and single and helpless retired officers and soldiers (abbreviated as veterans), the government established eighteen home-care institutions consecutively (abbreviated as Veterans Home). Now their ages are more than eighty two and the number of people declines year after year. While facing with the change in the population structure and the pressure of rapid aging in the society, the Veterans Affairs Commission, Executive Yuan (abbreviated as the Veterans Affairs Commission) should anxiously consider how to achieve localized ageing and change from the condition that they simply bear the responsibility of settling down and maintaining the home care of the veterans home to the state of combining with the medical treatment system and expand the type of service to people with Alzheimer's disease and long term care. This is the focus of concern of this research.

Through in-depth interview and comprehensive analysis this research

discovers that if the Veterans Home intends to achieve a sustainable development some sacrifice has to be made in order to obtain gains. In other words, Veterans Home that the settling down rate is low should be combined together and part of the resource should be released to assist the local government to take care of the minority group. In addition, the type of service should be expanded so that although the residents are facing with aging of their physiological function, yet they still can obtain full course and complete proper care in the same area. At the same time, this research also presents on how to combine the Veterans Home with the Veterans General Hospital (abbreviated as the Veterans Hospital) to provide health management, medical treatment and rehabilitation treatment. This is to enable elder residents to enjoy instant care and medical treatment. Moreover, the present structure of the Veterans Home shall be revised and shall be distinguished according to the target and function. This is to shorten the service flow and to move towards the development of the state of exquisite caring and professional caring. With the above restructure on the Veterans Home, the residents can obtain proper care fully with full course for the entire family with a complete team. Cost can be saved and quality can be enhanced. Apart from wining affirmation on the overall service, the treble win effect of the veterans, the Veterans Home and the Veteran General Hospital can be achieved.

Key word : Veterans home, retired officer and soldier, veteran, home care